

The background of the cover is a photograph of a white daisy flower with a yellow center, and a bee is perched on the center. The background is a soft, out-of-focus green.

ShineGene

2007-2008 Catalogue

Services and Products
for Molecular Biology

www.synthesigene.com

www.shinegene.org.cn/english

Company Profile

ShineGene Bio-Technologies, Inc., located in Shanghai, P.R. China, is a bio-company specialized in providing bio- technical services including **Gene Synthesis, Peptide Synthesis, Real Time PCR, Fluorogenic Probe Design, Fluorogenic Probe Label, etc.** and supplying reagents such as Hotstart Taq polymerase, dNTPs, qPCR mastermix, one step qPCR kits, First Strand cDNA Synthesis Kits, etc. ShineGene also undertakes some OEM or ODM orders as well as production task. ShineGene works at the cutting edge of development in quantitative real-time PCR, transposon and RNA technologies. ShineGene's mission is to provide new quality and extreme purity to the scientific communities. Therefore research and development is a continuous process in our company. We invite you to be our agent with sincerity on the market in your district, to push and publicize our products for mutual benefits. If you want to get more information on ShineGene, just send us an email to master@shinegene.org.cn



ShineGene serve global life science community.
ShineGene accelerate your research and discoveries.
ShineGene protect confidentiality and your intellectual rights.

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Part I ShineGene Services

Custom Gene Synthesis

Cat.No.:SG00101

Many experiments from bioengineering to systems biology demand accurate, quick and cost effective gene synthesis. ShineGene synthetic service is built to meet this increasing need, we can construct almost any gene you want, from 60 base pairs to 10k base pairs with 100% accuracy and absolute confidentiality. As a leading supplier for synthetic genes and one of the earliest gene synthesis teams in China, we have already focused on Gene Synthesis methods research and produced thousands of genes for customers all over the world since 2004. As we all know that the key technology of gene synthesis is sequence structure analysis and oligo design. ShineGene has our own unique analysis software, which can help us to accurately analyze gene structure and oligo. In the meantime a new PCR-based gene synthesis technology which could avoid multiple cloning and linking steps of conventional gene synthesis was developed by ShineGene team. Using this technology, ShineGene can synthesize your requested genes at a very competitive price. The largest gene we have produced is 13kb.

lowest price:

| Size of Gene | Delivery | Price(EUR) |
|--------------|---------------------|---------------------|
| <150bp | 10 working days | €120.00/gene |
| 150 –1.5kb | 10-20 working days | €0.72/bp |
| 1.5-3kb | 20 -30working days | €0.88/bp |
| 3-5kb | 30 -45 working days | €0.88/bp |
| >5 kb | inquire | €0.88/bp |
| | Shipping fee | €28.00 per shipment |

Absolute confidentiality:

Your gene sequence will be kept completely confidential. If needed, we will sign a non-disclosure or confidentiality agreement stating that we will not use or disclose the sequence of your gene to a third party for any reason.

High quality:

Synthetic gene sequences will be confirmed base-by-base using automated directional fluorescent DNA sequencing, and we guarantee 100% match with your requested sequence.

Flexibility of the service:

We can synthesize almost any gene or cDNA, including complex sequences, such as sequences with a high GC content, highly repetitive sequences, etc.

Custom quantities:

If required, we can supply large quantities of plasmid or DNA fragment according to customer's need.

Related Services & Products:

Codon Optimization In your message, please include:

- Protein or ORF DNA sequence.
- Intended host expression system.
- Restriction enzyme cutting sites at both ends.
- Restriction enzyme cutting sites that you want to avoid in the optimized sequence.
- Restriction enzyme cutting sites that you want to keep in the original sequence

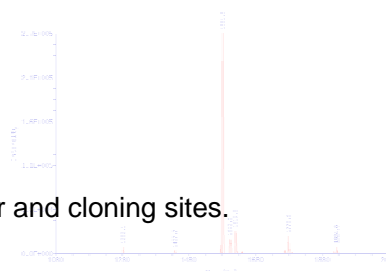
Mutagenesis service:

- For gene less than 1kb, €120.00 /site;
- For gene more than 1kb, €240.00/site

PCR cloning and subcloning service:

To order, please provide:

1. Desired target gene sequence, cloning vector and cloning sites.
2. The template and its sequence information.



ShineGene will

1. Perform PCR cloning, subcloning or mutagenesis to get the desired target construct.
2. Deliver about 10ug of plasmid with the sequence information to customer.

Subcloning/PCR cloning Price:

- For gene less than 1kb, €240 for Subcloning/PCR cloning
- The above list price is only for genes which is less than 1 kb. For longer gene, there is €80 additional cost per kb for screening and sequencing if the gene requires full sequencing.
- The destination vector must be a commercially available vector



Custom Peptide Synthesis

Cat.No.:SG00102

ShineGene have developed different solution phase synthesis methodologies to meet customers' requirements for peptides in commercial scale.

Quoting

Please contact us .Email:master@shinegene.org.cnWe will quote promptly after reviewing the structure of the peptide within 24 hours.

Quantity

For research purposes ShineGene offer peptides in quantities ranging from 10mg to 10g. ShineGene also has the capacity to scale your peptide up to kilogram quantities.

Delivery Time

Approximately 2 week for unpurified peptides and 3 weeks for purified peptides.

Analytical data

Peptides are standard delivered with analytical HPLC chromatogram, MS data and synthesis report.

Confidentiality

ShineGene maintain absolute confidentiality. If necessary, we will sign a confidential agreement before receiving your peptide structure.

Price

EUR €/ Residue for 6-30 mer peptides (EUR €)

| Purity (HPLC) Quantity | Crude | Desalted | >75% | >85% | >90% | >95% | >98% |
|---------------------------|--------------|----------|--------|--------|---------|---------|---------|
| | 1-4mg | €3.68 | €4.72 | €7.92 | €10.56 | €12.64 | €13.52 |
| 5-9mg | €4.32 | €5.52 | €9.28 | €12.40 | €14.80 | €16.00 | €24.00 |
| 10-14mg | €5.12 | €6.48 | €10.88 | €14.56 | €17.44 | €18.80 | €28.24 |
| 15-19mg | €5.28 | €6.64 | €11.60 | €16.16 | €19.28 | €20.96 | €31.52 |
| 20-24mg | €5.68 | €7.04 | €13.76 | €18.08 | €20.96 | €23.84 | €35.84 |
| 25-29mg | €6.08 | €7.44 | €14.96 | €19.28 | €22.16 | €26.00 | €38.88 |
| 30-39mg | €6.40 | €7.76 | €16.16 | €20.16 | €24.24 | €27.60 | €41.44 |
| 40-49mg | €7.20 | €8.56 | €16.56 | €21.36 | €25.52 | €29.36 | €44.24 |
| 50-59mg | €7.52 | €8.88 | €18.96 | €23.36 | €27.52 | €31.36 | €46.96 |
| 60-79mg | €8.88 | €10.24 | €22.16 | €26.16 | €31.36 | €35.60 | €53.36 |
| 80-100mg | €9.20 | €10.56 | €26.16 | €31.36 | €37.68 | €41.92 | €62.80 |
| 1000mg | €32.96 | €34.32 | €78.64 | €94.00 | €112.96 | €125.44 | €188.24 |

Peptide Synthesis Note:

1. Unit Price is EUR€ per Amino Acid.
 2. Price is valid for peptides of Six(6) to Thirty(30) in length.
 3. No set up charge and purification is included.
 4. Discount will be offered for large quantity and large-scale synthesis.
- E-mail: master@shinegene.org.cn
5. If a peptide is shorter than 8 residues or longer than 30 residues, please inquire.
 6. Shipping is an extra.
 7. For modified synthetic peptides such as Acetylation, Fluorescence dye labeling, Disulfide bridge formation, please inquire.

Real Time Quantitative PCR

Cat.No.:SG00103

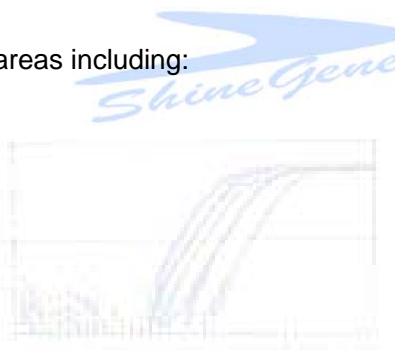
Description

Real-time quantitative PCR remains one of the most sensitive and quantitative tools for gene expression used today. Quantitative PCR(qPCR) is a powerful, highly sensitive technique that can be used to quantitate gene expression, determine gene copy number, detect SNPs, and detect DNA from viral and bacterial microorganisms. ShineGene support both SybrGreen and Taqman reaction chemistries. With Taqman chemistry, a labeled probe is included in the reaction to enhance the specificity and sensitivity of target sequence detection. With SyberGreen chemistry, amplified product is detected by its interaction with the SyberGreen fluorescent dye, which selectively binds to double-stranded DNA templates. We also offer primer and probe design services. We manage all aspects of the project from assay design to data analysis. Sample preparation (Nucleic acid isolation, whole genome amplification, etc.) is also available. You can get full service from ShineGene.

Application

Quantitative PCR can be applied in several key areas including:

1. Gene Expression Analysis
2. SNP Polymorphism Analysis
3. Quantification of miRNA
4. Drug Response Analysis
5. Cell Bank Copy Number Analysis
6. Mutation Analysis
7. Residual DNA Analysis



Reference

1. Chou, Q., Russell, M., Birch, D., Raymond, J. & Bloch, W. (1992) Prevention of pre-PCR mispriming and primer dimerization improves low-copy-number amplifications. *Nucleic Acids Res.* 20:1717–1723.
2. Roux, K. H. (1995) Optimization and troubleshooting in PCR. *PCR Methods Appl.* 4:5185–5194.
3. Livak KJ, Schmittgen TD: Analysis of relative gene expression data using real-time quantitative PCR and the $2^{-\Delta\Delta C(t)}$ Method. *Methods* 2001, 25:402-408.
4. L D Ke, Z Chen .A reliability test of standard-based quantitative PCR: exogenous vs endogenous standards *Mol Cell Probes.* 2000 Apr;14(2):127-35.
5. Weihong Liu and David A. Saint Validation of a quantitative method for real time PCR kinetics *Biochemical and Biophysical Research Communications* 294 (2002) 347–353
6. Heid, C.A., et al. Real time quantitative PCR. *Genome Research* 6(10), 986-94, 2002.
7. Pusterla, N., et al. Quantitative real-time PCR for detection of members of the Ehrlichia phagocytophila genogroup in host animals and Ixodes ricinus ticks. *J. Clin. Microbiol.* 37(5), 1329-31, 1999.

Price List

Full service (from sample to data acquisition) You can get full service from
ShineGene. E-mail: master@shinegene.org.cn

| | |
|---------------------------|-----------------|
| RNA Isolation from Sample | 16.00€/sample |
| cDNA Synthesis | 4.00€/reaction |
| qPCR | 12.00€/reaction |
| Taqman Probe | 120.00€/probe |
| Sybr Green I | be free |

Time

The turn around time from sample to data is about 30 working days.

Sample Requirements

1. Cells (in vitro cultured cells or white blood cells, purified peripheral blood mononuclear cells (PBMCs): One to 5 million cells. When FACS-sorted and highly purified cells are provided, the number may be as low as 100,000 cells. We have performed TaqMan® analysis for gene transcription using blastocysts at the 32 and 64-cell stage with excellent results. The enough harvested cells which be stored in Trizol® could be shipped frozen (-20°C) in styrofoam boxes. The styrofoam boxes should be recycled.

2. Tissues: Fresh tissue should be provided in a frozen state on dry ice (stored at -80°C for up to 1 year). Please provide tissue samples at least 50-100 mg. The grinded sample which be stored in Trizol® could be shipped frozen (-20°C) in styrofoam boxes. The styrofoam boxes should be recycled.

3. Fixed tissues: Two 50 micron sections of paraffin-embedded tissues are required from solid tissues. A third 50 micron section is required from non-solid tissues such as lung tissue. TaqMan® analysis were performed on a variety of paraffin-embedded tissues (i.e. skin, lymph node, GI tract, spleen, liver, lung, brain) which were up to 20 years of age without significant loss of PCR signals for the endogenous control (GAPDH, beta-actin or 18S rRNA) when compared to recently embedded tissue (within 1 year).

Fluorogenic Probes Label

Cat.No.: SG00104

Dual-labeled fluorogenic probes are highly-sensitive, sequence-specific, fluorescent probes designed for real-time quantitative PCR. They can be used with most real-time quantitative PCR instruments and multiplex analysis systems due to their simplicity of design and the extensive range of fluorophores available.

Labels for Taqman/Beacon fluorogenic probes

| 5'Reporters | 3'Quenchers |
|--|--------------------------------|
| 6-FAM, HEX, TET, ROX, Cy3, Cy5, Texas Red, Rhodamine | TAMRA, Dabcyl, BHQ™-1 or BHQ-2 |

1. Deprotected, desalted and purified by PAGE or RP-HPLC
2. Available in lengths of 15 to 40 mers
3. Delivered dried in individual, opaque tubes
4. Shipped within 7 to 8 working days of receiving your order, pending successful QC validation

Price

| Name | 2 OD (€) | 5 OD (€) | Time |
|------------------------|---------------|----------------|---------------|
| Taqman(5'Fam,3'Tamra) | 120.00/ probe | 144.00 / probe | 7working days |
| Beacon(5'Fam,3'Dabcyl) | 120.00/ probe | 144.00 / probe | 7working days |

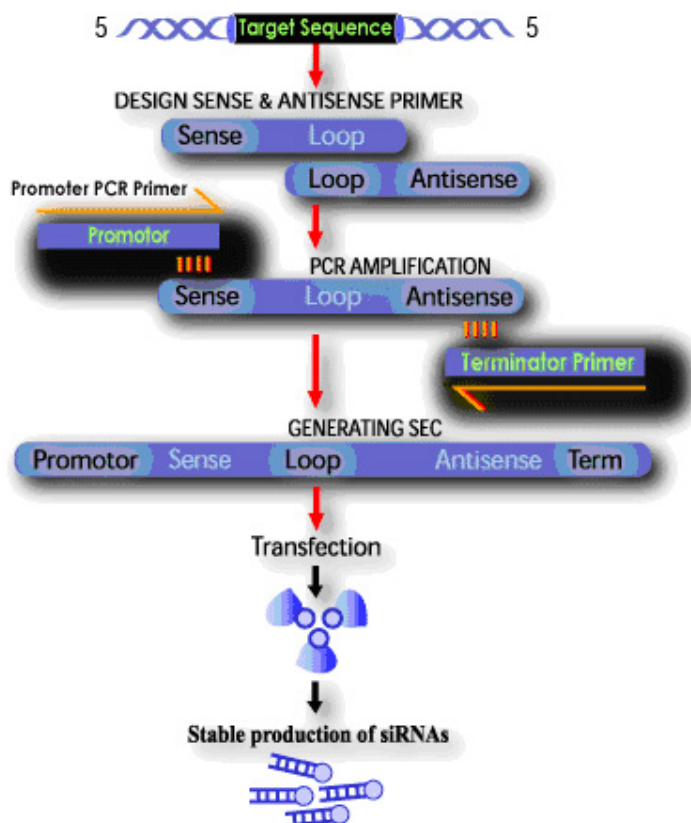
Note: Estimate 1 OD = 5 nmols = 33 µg, for a 20 mer oligo

Custom siRNA Construction Services

Cat.No.:SG00105

Gene silencing of target mRNA by RNA interference (RNAi) has dramatically enhanced the arsenal of genetic tools that can be used to study gene function. RNAi is a process used by plants and invertebrates to specifically inactivate gene function. It has been shown that double-stranded RNA (dsRNA) complementary to particular messenger RNA (mRNA) can specifically inactivate gene function through the RNAi pathway in mammalian systems as well. Small interfering RNAs (siRNAs) are generated in vivo from long precursor molecules through the action of a specific RNAase III endonuclease called Dicer. Dicer initiates the cleavage of the precursor into ~22 nucleotide (nt) double-stranded duplexes with two nt 3'-overhangs and 5' phosphate termini termed short interfering RNAs (siRNAs). The siRNA is subsequently incorporated into the RNA induced silencing complex (RISC), a protein/RNA complex. The siRNA allows specific recognition of the mRNA target and the endonuclease function of the RISC results in cleavage of mRNA and thus loss of gene expression.

| Catalog Number | Price/Construct |
|----------------|--|
| SG00105 | €240 (Additional fees for vectors)) |



We will design, construct, and package siRNA-expressing vector constructs targeting your gene of interest. You provide the GenBank (or other public database) accession number to a gene sequence and choose one of our siRNA cloning and expression vectors. We can provide the following service:

Select siRNA sequences based on parameters that, in our experience, are most likely to select effective siRNA.

Synthesize and clone template sequences for the siRNA into a vector of your choice to produce siRNA-expressing vector constructs.

Sequence the constructs to confirm correct cloning.

Package and titer each construct.

Deliver the plasmid and packaged constructs to you.

Custom Polyclonal Antibody Service

Cat.No.:SG0010106

A reliable immunological assay demands reliable antibodies and antibody services. ShineGene provides a one-stop solution to all our customers' antibody needs. Our **custom antibody services** include recombinant protein expression, peptide design and synthesis, polyclonal antibody production, express polyclonal antibody production, affinity purification, conjugation, fragmentation, and immunoassay development.

Phase 1. Peptide synthesis

- Assistance on designing peptide with respect to protein homology, antigenicity, hydrophilicity, and synthetic suitability. Free to design antigen.
- Custom Fmoc Peptide synthesis up to 30 amino acids (10 mg). 4 mg of free peptide will be delivered to the customer together with the antibody.
- A cysteine will be automatically added to the C-terminus or N-terminus of the peptide, and conjugated to KLH or BSA.
- Peptide purity is >80%.
Time: 2~3 weeks
Price: around EUR15.00 for each amino acid residue
(reference to our website: <http://www.synthesogene.com/peptidesynthesis.html>)

Phase 2. Peptide conjugation to KLH or BSA

- Conjugation of 5 mg peptide to KLH or BSA using terminal Cysteine.
Time: 3 days
Price: around EUR110.00

Phase 3. Immunization and anti-sera production in rabbit

- Conjugated peptides are used to immunize rabbits.
- Ten-week protocol to produce antibodies in 2 SPF rabbits of each peptide.
- ELISA tests until the titer reaches 1:4,000.
- 1ml of pre-immune serum and 50~80ml of final immune bleeds.
- Final product ELISA titer >1:8000
Time: 10 weeks
Price: EUR330.00

Phase 4. Antibody purification (optional)

- Purification of the antibody by protein A or antigen-affinity resin.
- Antibody will be dialyzed against PBS after purification if required.
Time: 3 days
Price: EUR120.00 for protein A purification
EUR240.00 for antigen-affinity purification

Total Time: around 14~16 weeks

Part II ShineGene Products

| Cat.No. | Product Name | Pack | Price(€) |
|------------|--|------------------------|----------|
| ZP00102 | Taq DNA Polymerase | 1000U(5U/ul) | 26.4 |
| ZP00103 | Taq DNA Polymerase | 5000U(5U/ul) | 106.4 |
| ZP00202 | Pfu DNA Polymerase | 500U(5U/ul) | 14.4 |
| ZP00203 | Pfu DNA Polymerase | 1000U(5U/ul) | 27.2 |
| ZP00503 | Uracil DNA Glycosylase (UNG) | 1000U(1U/ul) | 192 |
| ZP00504 | Uracil DNA Glycosylase (UNG) | 2000U(1U/ul) | 344 |
| ZT00201 | T4 DNA Ligase | 20000U(400U/ul) | 9.6 |
| ZT00202 | T4 DNA Ligase | 100000U(400U/ul) | 43.2 |
| ZP00602 | M MLV Reverse Transcriptase | 5000U(200U/ul) | 28 |
| ZP00603 | M MLV Reverse Transcriptase | 10000U(200U/ul) | 48 |
| ZK00804 | First Strand cDNA Synthesis Kits | 50 rxns×20ul | 96 |
| ZK00805 | First Strand cDNA Synthesis Kits | 100 rxns×20ul | 168 |
| ZP00101-01 | 2X Taq PCR Master Mix | 100 rcs (2x1,25ml) | 24 |
| ZP00101-02 | 2X Taq PCR Master Mix | 2 x 100 rcs (4x1,25ml) | 43.20 |
| ZK00713 | ShineProbe® Real Time qPCR MasterMix Kits for probe | 50 rxns×50ul | 56.8 |
| ZK00714 | ShineProbe® Real Time qPCR MasterMix Kits for probe | 100 rxns×50ul | 91.2 |
| ZK00715 | ShineSybr® Real Time qPCR MasterMix Kits for sybrgreen | 50 rxns×50ul | 56.8 |
| ZK00716 | ShineSybr® Real Time qPCR MasterMix Kits for sybrgreen | 100 rxns×50ul | 91.2 |
| ZK00102 | ShinePolo® One Step RT-PCR Kits | 50 rxns×30ul | 192 |
| ZK00103 | ShinePolo® One Step RT-PCR Kits | 100 rxns×30ul | 341.6 |
| ZN00701 | ShinePrep RNA Miniprep Kits | 50tests | 108 |
| ZN00702 | ShinePrep RNA Miniprep Kits | 100tests | 192 |
| ZD00101 | dATP | 250ul(100mM) | 8 |
| ZD00102 | dGTP | 250ul(100mM) | 8 |
| ZD00103 | dCTP | 250ul(100mM) | 8 |
| ZD00104 | dTTP | 250ul(100mM) | 8 |
| ZD00105 | dUTP | 250ul(100mM) | 16 |
| ZD00106 | dNTP | 500ul(10mM) | 8 |
| ZD00107 | dNTP | 250ul(25mM) | 8 |
| SG5006 | 96 Well Paper Filter Plate | 10 pieces | 33.6 |
| SG5007 | 96 Well Silica binding Plate | 10 pieces | 61.6 |

| | | | |
|--------|--|--------------------|-------|
| SG5008 | Spin Columns for RNA/DNA purification | 50columns/bag | 15 |
| G00206 | GST Resin | 20 ml (50% Slurry) | 123.2 |
| G00209 | Protein G Resin | 10 ml (50% Slurry) | 193.6 |
| G00210 | Protein A Resin | 10 ml (50% Slurry) | 155.2 |
| G00223 | Ni Resin | 20 ml (50% Slurry) | 112 |
| G00169 | Goat Anti HA-tag[HRP](polyclonal) | 100ug | 112 |
| G00171 | Rabbit Anti Flag-tag[HRP](polyclonal) | 100 μ g | 112 |
| G00173 | Rabbit Anti c-Myc-tag[HRP](polyclonal) | 100ug | 112 |
| G00175 | Rabbit Anti His-tag[HRP](polyclonal) | 100 μ g | 112 |
| G00130 | Rabbit Anti GST-tag[HRP](polyclonal) | 100 μ g | 112 |
| G00185 | Mouse Anti GFP-tag(monoclonal) | 100ug | 83.2 |
| ZB008 | Agarose | 1Kg | 300 |
| ZB009 | Albumin Bovine(Fraction V) | 500g | 320 |
| ZB014 | Ampicillin Sodium salt | 500g | 400 |
| ZB015 | ATP,Disodium salt | 100g | 440 |
| ZB025 | CAPS | 500g | 240 |
| ZB027 | Casein sodium salt from bovine milk | 1Kg | 60 |
| ZB033 | CHAPS | 100g | 1000 |
| ZB034 | CHES | 500g | 440 |
| ZB044 | DEPC | 500ml | 1000 |
| ZB052 | EDTA.Na2 | 1Kg | 80 |
| ZB055 | HRP Enzyme Stabilizer | 500g | 700 |
| ZB058 | G418 Sulfate Antibiotic | 10g | 900 |
| ZB059 | Gelatin | 1Kg | 100 |
| ZB062 | Glutathione Oxidized | 10g | 480 |
| ZB063 | Glutathione Reduced | 10g | 40 |
| ZB064 | Glycerol | 1L | 25 |
| ZB065 | Glycine | 1Kg | 72 |
| ZB067 | Guanidine Hydrochloride | 1Kg | 72 |
| ZB068 | Guanidine Isothiocyanate | 1Kg | 160 |
| ZB071 | HEPES Free Acid | 1Kg | 600 |
| ZB074 | Hydrogen peroxide-Urea adduct | 1Kg | 450 |
| ZB077 | Imidazole | 100g | 220 |
| ZB079 | IPTG Dioxane Free | 500g | 1500 |
| ZB081 | Kanamycin Sulfate | 500g | 1000 |
| ZB089 | MES | 1Kg | 350 |
| ZB091 | MOPS | 1Kg | 250 |
| ZB094 | NP-40 | 1L | 100 |
| ZB116 | Proclin300 | 500ml | 200 |

| | | | |
|---------|----------------------|------|-------|
| ZB117 | Proteinase K | 1g | 500 |
| ZB120 | SDS | 1Kg | 70 |
| ZB121 | Sodium Azide | 1Kg | 150 |
| ZB122 | Sucrose | 1Kg | 20 |
| ZB123 | Sybr green I(10000*) | 1ml | 400 |
| ZB128 | Tris HCl | 1Kg | 280 |
| ZB129 | Triton X-100 | 1L | 50 |
| ZB133 | Tween-20 | 1L | 20 |
| ZB135 | Urea | 1Kg | 26 |
| ZB136 | X-Gal | 500g | 10000 |
| ZD00108 | Coenzyme Q10 | 500g | 10000 |
| ZD00109 | Vitamin K2(20) | 500g | 10000 |
| ZD00110 | Vitamin K2(45) | 500g | 10000 |

Order Information

The following options are available for ordering products directly from ShineGene:

- E-Mail orders
- Telephone orders
- 24 hour fax ordering

Please provide the following information when ordering:

- Your name, name of company
- Billing and shipping address
- PO number (if applicable)
- Catalog number of products and quantity needed
- Contact person and contact data for questions

E-Mail orders

Please send your E-mail orders to the following address:

master@shinegene.org.cn



Telephone orders

ShineGene will accept telephone orders from Monday to Friday between 8:30 am and 5:30 pm at PEKING Time.

+86 21 54460832

24 hour fax ordering

Please send your fax order to:

+86 21 54460831

Shipping

All customers will receive a e-mail confirmation of the order with invoice and shipping waybill number. Products that do not require cooling as well as products that can be shipped on ice bag are shipped by UPS Express service. Products that need to be sent on dry ice are shipped by FedEx.

If you wish your order to be shipped by a different carrier, please contact us and provide all necessary information with your order.

Prices and Charges

Please note that the prices of products in the catalog and on our website do not include freight charges, duties, taxes or customs fees.

Freight charges will be prepaid and added to the invoice. If you need information on freight charges for your particular order, please contact us with all necessary information.

ShineGene will not pay any duties, taxes or customs fees.

Products and prices are subject to change without notice. Current pricing will be confirmed at

the time of your order. No minimum order required.

Payment

Receive accurate billing information via e-mail. It's fast and easy. You don't have to wait for the mail. Your invoices and billing documents may be sent directly to your e-mail address. Save time and money. You will find payment information (bank addresses and account data) on each invoice. ShineGene accepts payment by:

Wire transfer

Please remit your payments to the following bank accounts:

Account Name: WU LI PING

Account NO.: 405512 8511 9453705

Bank Name: Bank of Communications ShangHai Branch YI SHAN RD SUB-BRANCH

Bank Address: NO.508 YI SHAN RD, Shanghai 200233, China

SWIFTCODE: COMMCNSHSHI (the same as Bank code)



Frequently Asked Question

Q1: How can I get free samples?

A1: ShineGene would be glad to provide some free samples to our clients only if you have a FedEx, DHL, TNT ,UPS account or other courier freight collectable account or agree to pre-pay the freight. What you need do is to tell us the Cat. No. and courier freight collectable account via email or fax, and ShineGene will arrange for shipment as soon as we can.

Q2:How can I get your details of products and price information?

A2: Please contact us via email or fax to tell us your requirement. ShineGene will reply to you as soon as possible, including all information such as product description and price quote.

Q3:How can I place an order?

A3:

- for an order for services:

1. Please send us your inquiry of services in detail via email or fax.
2. ShineGene will reply to you per your inquiry including price and delivery time.
3. You need confirm our price or delivery time after you receive our feedback.
4. ShineGene will begin the service,as soon as we received your confirmation.

- for an order for products:

Please send us your purchase order with signature and company stamps by email or fax. You can also ask us to send you a proforma invoice for your order, and in order to do this, we need to know the following information for your order:

- * Shipping information, including company name, address, phone number, fax number, destination airport or sea port, transportation method (by courier, by air or by ocean liner).
- * Product information, including product numbers, product name and quantity.
- * Delivery time.
- * Freight payment (by collect or pre-pay)
- * Forwarder's contact details (in China)

Q4: How will the products be sent to us?

A4: Normally, ShineGene use FedEx or UPS to ship our products. For international customers, delivery charge is based on the quantity and products to be shipped as per different cases. Please inquire for prices on International shipments. All ShineGene's biological products are stored and shipped frozen (-20°C) in styrofoam boxes. The dry ice inside the box will be able to hold the product's temperature below -20°C for 3 days at an ambient temperature of 25°C. To avoid waste and protect environment, the styrofoam boxes should be recycled.

Q5: What's the warranty of ShineGene's products?

A5: ShineGene warrant that all our products will meet the specification stated on the technical data sheet and agree to replace the product free of charge if it does not conform to the specifications. But your notice for replacement must be given within 30 days after receiving it.

Q6: What's ShineGene's usual payment term for orders?

A6: Please be noted that we don't accept credit card. ShineGene only accept wire transfer (T/ T) to our bank account after order confirmation.

ShineGene have different payment terms for different customers.

For a contracted customer, we grant payment against delivery; for a new customer, we need 100% prepayment; and for a regular one, we ask for 30% prepayment and 70% delivery against payment.

You will be informed of payment information (bank address and account data) on each invoice. The invoice will be sent to you by email to save time and money. In order to shorten the delivery time, please fax or email us a copy of the wire transfer once you settle the payment, so our production will start after receiving the copy, and the delivery will be made after your payment arrival.

Q7: How can I be your sole distributor?

A7: If you can sell our products or services by EUR4,000 to EUR24,000 per month, you could be one of our distributor in your city or area; if you can sell our products by more than EUR40,000 per month, you could be our sole distributor in the country.

For inquiries or further information,
please contact: master@shinegene.org.cn

Nucleic Acids Research Facilities



ShineGene

Shanghai ShineGene Molecular Biotech, Inc.

Floor 2, Building A, 328#, Wuhe Road,
Minhang District, Shanghai, 201109
China

Tel: 0086-21-54460832

Fax: 0086-21-54460831

Website: www.synthesisgene.com

www.shinegene.org.cn/english